Because of support through the Four Seasons Foundation, Four Seasons has led the nation in compassionate care, ensuring that the communities we serve have the best, most up-to-date care possible. Learn more at FourSeasonsFDN.org

Thank You

The RIGHT CARE at the RIGHT TIME

(866) 466.9734
FourSeasonsCFL.org

The CARE NAVIGATION

FOUR SEASONS

FOUR SEASONS
FOUNDATION

West Region
North Region
South Region

Four Seasons is grateful to serve the community in thirteen Western North Carolina counties.

Request Care Online at FourSeasonsCFL.org or By Phone at (866) 466.9734

571 South Allen Rd
Flat Rock, NC 28731
Who Are We?

Our Care Navigation team is comprised of Aging Life Care™ professionals who collaborate with you to devise a path for your healthcare journey. We are an invaluable resource to help you make decisions and plan for what’s next.

What Can We Do for You?

- Provide peace of mind and a level of confidence to you and your family by building a support system specific to your care needs
- Meet your needs in a respectful manner to allow you to maintain your independence
- Help you live “what’s most important to you”
- Educate you and your family on available care
- Collaborate with you, your family and providers to arrange and attend visits and manage care
- Partner with primary physicians to support you
- Serve as an advocate to help you understand life choices
- Communicate information to your loved ones, family and/or health care provider

Where Do We Serve You?

Care Navigation can occur in multiple care settings including, but not limited to:

- Telephone Triage
- Tele-Health
- In-Person Meetings at Your Home
- Provider Visits at Your Home

When Is it Time to Call Care Navigation?

Care Navigation will help you to craft plans for the “what if” and “what will be” providing expertise, guidance, and support for clients through advocacy, education, and on-site assistance when the need arises.

Why Seek Care Navigation Services?

- Our Care Navigation service furthers Four Seasons mission to “Co-Create the Care Experience” by providing trusted guidance for you and your family during critical times.
- During a time that often feels overwhelming and chaotic, Care Navigation fills a gap in navigating through health care options and choices, managing multiple illnesses and understanding the various care needed.
- Care Navigation provides support for those who may or may not have care needs at this time, yet need to understand when the appropriate time for care has arrived.

How Can We Help?

- Coordinate care services and communication with and among clients, families, and physicians
- Guide you through Advance Care Planning
- Make scheduled visits and phone calls with you
- Connect you with available resources
- Craft emergency and contingency plans

Care Navigation is provided as a Private Pay service with funding available for those who cannot afford care through the Four Seasons Foundation.

The RIGHT CARE at the RIGHT TIME