FOUR SEASONS
The Care You Trust

The Difference Between Palliative & Hospice Care

	PALLIATIVE CARE	HOSPICE CARE
Who? *(Who needs AND who provides this care)*	Palliative Care is for patients of any age, including Pediatric patients, who are living with a serious illness like Alzheimer's or other types of Dementia, Cancer, Parkinson's Disease, Heart Failure, Liver or Kidney Failure, COPD, and who may still be seeking curative, life-prolonging treatment. Our Palliative Care Team consists of a Provider (Physician, Physician Assistant, or Nurse Practitioner), Nurse, Social Worker, and others who work together with your health care provider(s).	Hospice Care is for patients of any age, including Pediatric patients, with a life expectancy of 6 months or less and who are no longer seeking curative, life-prolonging treatment. Each Hospice Care Team consists of a Provider (Physician, Physician Assistant, Nurse Practitioner), Social Worker, Chaplain, Music Therapist, and other specialists who work together to manage the physical, emotional and spiritual needs of the individual and loved one(s).
What? *(What care does this team provide?)*	• Collaborates with patient's existing health care providers to coordinate care • Provides symptom, and medication management • Physical assessment by a Four Seasons provider • Provides support from a healthcare social worker • Conducts a medication audit to prevent drug interactions • Offers assistance with Advance Directives • Providing additional support to both patient and exisitng provider or specialist • Decreases phone calls made from patient to exisiting providers	• Collaborates with the patient and loved one(s) to create a plan that provides comfort and enhances life • Provides On-Call Nurse support and visits • Offers Certified Nursing Assistant services • Provides symptom, and medication management • Physical assessment by a physician or a nurse • Provides support from a healthcare social worker • Helps to procure durable medical equipment • Offers access to Music Therapy, Spiritual Care, and Volunteer Support
When? *(When is this care needed?)*	We focus on care for individuals living with serious illness who have a life expectancy of 2 years or less. They may still be pursing treatment for a cure of their illness, but other eligibility requirements must be met. It is available for a person of any age.	Hospice is appropriate when the patient meets eligibility criteria and is no longer seeking curative treatment. On average hospice patients come to Four Seasons when they have a life expectancy of six months or less. Studies show that involving hospice sooner, leads to better quality of life and extends life expectancy in many cases.
Where? *(Where is this care provided?)*	We provide care in a Private Home, our Clinics located in Andrews, Asheville, Flat Rock, and Franklin, an Assisted Living Community, Skilled Nursing Center, Hospital and to people without housing.	We provide care in a Private Home, Assisted Living Community, Skilled Nursing Center, Hospital, to people without housing, and, if symptoms cannot be managed elsewhere, at the Four Seasons inpatient facility, Elizabeth House.
Why? *(Why is this care needed?)*	• Enhance quality of life when living with serious illness • Manage pain and other distressing symptoms • Support patient and family goals • Assist with Advance Directive documentation • Facilitate complex decision-making	• Support end-of-life goals and wishes • Provide symptom management and caregiver support • Facilitate complex decision making through a supportive interdisciplinary team • Provide Bereavement Support and Spiritual Care for Family members
How? *(How is care paid for?)*	Commercial Insurance • Medicare • Medicaid • Private Pay • Four Seasons Foundation • Medications paid by commercial insurance or Medicare D	Commercial Insurance • Medicare • Medicaid • VA • Private Pay • Four Seasons Foundation

To Request Care, Call 866.466.9734 or Submit an Online Request for Care at FourSeasonsCare.org

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