MENU OF SERVICES

CARE NAVIGATION

✔ Provide peace of mind to know your needs will be met in a respectful manner to allow you to maintain your independence;

✔ Be a good listener and be vested in your best interest;

✔ Help you live “what’s most important to you;”

- Communicate information to your Loved Ones, Family, and/or Health Care Agent;
- Provide reminders of your physician appointments;
- Accompany you to physician(s) appointments;
- Gather information from physician(s);
- Ensure all information from all physicians is maintained for easy access;
- Guide you through your Advance Care Planning;
- Make scheduled phone calls and visits to check on you;
- Provide extra layer of support to connect you with resources that are available;
- Educate about medications, why they’re used, and the possible side effects;
- And more!
The Four Seasons Care Navigation team will:

• Provide peace of mind and a level of confidence to you and your family by building a support system specific to your care needs

• Educate you and your family on available care

• Collaborate with you, your family and providers to arrange and attend visits and manage care

• Partner with primary physicians to support you

• Serve as an advocate to help you understand life choices

Scope of Services:

Care Navigation can occur in multiple care settings including, but not limited to:

- Telephone Triage
- Tele-Health
- In-person Meetings
- Provider

Why?

• Four Seasons Mission is to Co-Create the Care Experience. Our Care Navigation service furthers this mission by providing trusted guidance for you and your family during critical times.

• Care Navigation fulfills a gap in navigating through options and choices, managing multiple illnesses and understanding the various care models needed during a time that often feels overwhelming and chaotic.

• Care Navigation provides support for those who may or may not have clinical care needs at present, yet need to understand when the appropriate time for care has arrived.